

Workmanship Commitment provided by WindowTreat:

WindowTreat is a trading name for Glazing Protection Systems Ltd:

We are proud to offer a workmanship commitment matching the duration of the Limited Product Warranty of the window film product for 3M and Solargard films. That's how confident we are about the quality of our installation work. This service is exclusive to us because we believe our craftsmanship is second to none.

1. **Coverage:** This commitment applies to window films installed by us where failure occurs due to poor workmanship. For instance, if you notice water bubbles or spears that don't disappear, or if the film overlaps the window frame gasket and starts to peel back, we will consider it as a failure due to our workmanship.

2. **Exclusions:** However, the workmanship commitment does not cover product performance, failed film reasons covered by the Manufacturers' Limited Product Warranties, the cost of access equipment like scaffolding or scissor lifts, or issues with films that are no longer manufactured.

3. **Disputes:** In case there's a disagreement about whether a failure is due to our workmanship, and if the manufacturer's warranty does not cover the failure, we agree to replace the failed film if 3M or Solargard investigates and finds the failure was due to a workmanship issue.

4. **Limitations:** Our commitment applies only to residential installations and the specific windows where the film has failed. However, we reserve the right to replace more if we feel they may fail in the future due to workmanship.

5. **Claims:** If you need to make a claim, you should provide us with written submission and photographic evidence of defects within a reasonable timeframe.

6. **Remedial Actions:** We have the right to investigate the reported defect and correct it within a reasonable period.

7. **Transferability:** Our workmanship commitment is not transferable. That is, if the property changes ownership, our commitment ends.

8. **Governing Law:** This workmanship commitment is governed by the laws of the United Kingdom.

Remember, we do this because we believe in our products and services, and we want you, our customer, to be completely satisfied.

Should you have any further questions or need more clarity on this commitment, feel

free to get in touch with us.

Best wishes,
Steve Gargett

Managing Director

A handwritten signature in black ink, appearing to read "S Gargett". The signature is fluid and cursive, with a large initial "S" and a stylized "G".

